

A SAFE WELCOME FOR OUR GUESTS!

Admiral Park Hotel has always been careful to their guests

The trust of our guests is, for us, the basis of all services.

That's why we have implemented a series of initiatives to make our hotel a safe place for your stay.

A lot of procedures consisting of cleaning and sanitizing the rooms, the restaurant, the bar and all the common areas and work environments, but also by staff's training and individual protection devices for guests.

Below, we list the guidelines adopted to make your stay pleasant and safe, in compliance with the provisions of the COVID-19 Protocol.

ONLINE CHECK-IN

- ✓ To make your check-in safe and fast, a new tool will be available that will allow each guest to record, before arrival, in total security, the data of his identity document (required and mandatory for Italian laws).
- ✓ In this way, upon arrival, by showing the document 1m away (as required by the COVID-19 regulation), it will be enough only to collect the room key and check-in will be quick and will avoid crowded areas.
- ✓ Each key will then be sanitized after each stay, with specific products.
- ✓ The reception desk is protected with plexiglass bulkheads and this, is the only area where it is possible to approach our staff on duty, who will in any case always be equipped with a mask and gloves.

- ✓ Next to the reception and in the common areas (such as in front of the elevators and in various points of the hotel), a dispenser containing a disinfectant product will be at your disposal.
- ✓ If necessary, a personal sanitization kit will be available at the reception, for a fee, on request at 1,50€ each composed by gloves, mask and 2 hand sanitizers.

DURING YOUR STAY

- ✓ All guests can use the stairs and the lift, where however one person will be allowed to enter at a time.
- ✓ It will be possible to have breakfast at the Lounge Bar of the Hotel, on the ground floor, or in our wonderful patio outside, where your order will be collected directly to the staff on duty (always equipped with mask and gloves) . The Staff will prepare a tray with what is required, and then placed in a reserved space where you can collect it by yourself, maintaining the mandatory social distancing.
- ✓ Dinner will also be served at the hotel's Lounge Bar or in our wonderful patio outside, with a small menu that includes the choice between 2 proposals of appetizers, first courses, main courses and desserts. You will find on the table the menu with daily proposals, where you can order and communicate to the waiter who will always be equipped with mask and gloves and who will carry out the service, in total safety. It's also available the room service.
- ✓ Bar service will be always in our Lounge Bar or in our patio outside, where our Barman will suggest you his cocktails specialties.
- ✓ The cleaning, rearrangement and sanitization of the room during your stay will be carried out with high quality and certified products. At the end of each stay, the room will be sanitized with a ozone machine. You will still be free to choose whether to renounce the daily cleaning of your room in order to limit the entry of our staff.
- ✓ All the common areas of the hotel such as: Reception, Bar, Restaurant, public toilets, stairs and corridors, will be cleaned and sanitized several times a day with specific products and certified according to the directives imposed by the COVID-19 Protocol.

- ✓ If you need assistance during your stay, the reception is at your disposal 24 hours a day, by dialing number 9 on your room's phone

SELF CHECK-OUT

- ✓ To guarantee maximum security, at your departure you will only need to deposit the key in the appropriate box at the Reception, at the lifts' exit.
- ✓ To make the final payment of the stay, you can fill out the form in the room with the authorization to debit the amount to be paid on your credit card, if the PIN is not necessary and collect at the Reception the final invoice from the plexiglass protection, necessary for any checks upon leaving the hotel.
- ✓ In the case of a bancomat or a debit Card for which the PIN is required, a POS will be available on the Reception desk, in the area not protected by the plexiglass, where you can enter the PIN, wearing disposable gloves. This will be cleaned and disinfected with specific disinfectant by the Receptionist after each use.

Hoping all these procedures and new rules will give you sense of security, we are waiting for you at our Admiral Park Hotel for a stay in total safety!